

# NORTH CENTRAL ARKANSAS WORKFORCE DEVELOPMENT BOARD

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Serving the Counties of  
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WDB Policy #: 2.10

Effective Date: 2/13/2013 (WIA)

Revision Date: 12/13/2017, 6/13/2018, 3/13/2019

SUBJECT Priority of Service – Adult Program

## BACKGROUND

Priority of service means that an individual is given priority over non-covered persons for the receipt of employment, training, and placement services provided. Access to services earlier in time than a non-covered person, the covered person receives access to the service instead of or before the non-covered person. If a non-covered person is on a waiting list, the covered person will move to the top of the list. However, a non-covered person who is currently enrolled will not be “bumped” by the covered person.

## PRIORITY OF SERVICE:

The order of priority of services for those meeting eligibility requirements for the Adult Program is below.

1. Veterans and eligible spouses who are either low-income or individuals who are basic skills deficient. (Note: Veterans must have discharge other than dishonorable).
2. Individuals who are not veterans or eligible spouses, but who are recipients of public assistance, other low-income individuals, or are individuals who are basic skills deficient.
3. Veterans and eligible spouses who are not recipients of public assistance, are not other low-income individuals, and are not basic skills deficient.
4. Individuals who have barrier(s) to employment and do not meet one of the first three priorities.
5. Individuals who meet basic requirements but do not meet one of the first four priorities.

Approved by the NCAWDB on March 13, 2019

NCAWDB Chair Signature: Thomas Williams